

Wine Educator

As a Wine Educator you will serve a key role in providing guests with a unique and memorable tasting experience, phenomenal customer service, and unparalleled hospitality. Tasting Room staff are responsible for providing a front-line guest experience by developing relationships that promote the sale of wine, club membership, and upcoming events, while developing brand loyalty.

About Adelsheim

As a founding winery of the Willamette Valley and Chehalem Mountains' first winery, Adelsheim has played an instrumental role in nearly every aspect of the Oregon wine story. Adelsheim is a LIVE certified sustainable winery and a seven-time Wine & Spirits Top 100 Winery.

Team Adelsheim members are:

- Hospitality minded by nature
- Team mentality and work ethic driven
- Detail oriented, and big picture thinkers
- Willing to step in where needed
- Adaptable, flexible, positive

Full Time or Part Time available

- Adelsheim schedules a 10 hour x 4 day work week for our FT Educators
- Full-Time non-seasonal roles are eligible health insurance benefits after 60 days

Accountabilities

- Deliver an unforgettable hospitality experience with emphasis on the Adelsheim history, vineyards, and wines.
- Develop relationships with customers and generate revenue tied to DTC sales goals and club memberships.
- Perform daily Tasting Room function to include pouring and selling wine in both indoor and outdoor tasting spaces, opening and closing duties, restocking wine and collateral, packing orders, etc.
- Prioritize keeping our hospitality spaces clean sanitized.
- Set up and break down private tasting experiences.
- Wash and polish wine glasses following tastings and events.
- Assist with on and off site winery events, as needed.

Skills & Requirements:

- 21 years of age or older
- Lift and move up to 40 lbs, load, unload, and relocate full wine cases
- A valid OLCC license and Food Handler's Card
- Strong attention to guests' experience and concerns
- Excellent organizational and interpersonal communication skills

- Detail-oriented, punctual, self-motivated team player who can multi-task
- Ability to work efficiently and calmly in a fast-paced environment
- Demonstrated ability to be inclusive

Knowledge:

- Background in Hospitality and Sales
- General wine knowledge and wine industry knowledge
- Experience with speaking effectively before groups of customers
- WineDirect &/or Commerce7 POS experience preferred

Required Availability:

- Weekends a must
- Infrequent nights

Compensation:

\$16+/hour + tips, aggressive commission/bonus structure

Apply:

<https://www.adelsheim.com/careers>