

## **Anne Amie Vineyards, Carlton OR**

### **Tasting Room Associate**

We are seeking an enthusiastic, energetic and qualified hospitality professional to join our tasting room team for Anne Amie Vineyards. We are excited to bring on a part-time team member with impeccable customer service.

#### TASTING ROOM ASSOCIATE

As a Tasting Room Associate, your goal will be to provide guests with a memorable experience that promotes and builds the brand in a humble and honest manner. We are currently seeking a seasonal part-time Tasting Room Associate for Saturdays and Sundays with potential for more hours during the summer (need to be available on weekends).

#### Responsibilities

- Broadcast our story and establish relationships with new & returning customers
- Grow client base by promoting mailing list & club enrollment
- Provide superior customer service when administering different wine tasting experiences and special events
- Thoroughly perform all tasting room opening and closing tasks which include but are not limited to: cleaning & polishing glasses, stocking, cleaning kitchen and restrooms, sweeping and more
- Process transactions through our POS system (VinNow)
- Handle guest services such as answering phone inquiries, managing appointments and phone sales

#### Qualifications

- Prefer experience in customer service within hospitality, wine or luxury service industries
- Knowledge & understanding of wine or a passion and desire to learn
- Retail sales experience preferred
- Impeccable communication and customer service skills
- Professional appearance and demeanor with an outgoing personality, ability to host small groups

#### Requirements

- Must be 21 or over with a valid driver's license and reliable transportation
- OLCC permit required prior to 1 day of employment
- Ability to stand for extended periods of time, lift and carry 50 lbs
- Willing to work weekends and holidays

#### Compensation

Hourly pay plus incentives and bonuses.