

Cristom Vineyards – Hospitality & Sales

At Cristom, all our employees are stewards of this place and the land. Join our hospitality team this spring and summer and share our estate and vision with our guests. We are looking for warm and welcoming personalities to interact with guests and club members and share the Cristom story. They will assist with answering phones, creating reservations, coordinating our guests as they walk in, and eagerly show them to their reserved area. This position reports directly to the Director of Estate Sales and Experiences.

Part time and seasonal positions available.

Responsibilities and Duties

- Providing an exceptional guest experience in our tasting room
- Enthusiastically engage customers and share our story
- Communicate and clearly articulate specific winemaking concepts and philosophies to individuals and groups in our tasting room.
- Perform daily tasting room operations including: presenting and pouring wines, corresponding with customers in person, via phone and email, completing transactions, and coordinating reservations in Commerce7.
- Support tasting room and hospitality team with winery events and enhanced experiences (we have some fun, new things planned for this summer!)
- Cleaning and maintaining immaculate facilities, which includes but not limited to, washing glasses, and general housekeeping duties throughout shift.
- Play an active role as an Ambassador for Cristom
- Actively promote our wines and invite our guests to join one of our cellar clubs

Expectations

- Professional demeanor
- Positive attitude
- Team-oriented
- Attention to detail
- Possess the ability and willingness to learn about wine, winemaking, viticulture, and our winemaking objectives
- Open to learning new ideas and concepts
- Holds a current OLCC permit and Oregon Food Handler's Permit (or ability to obtain)
- You may be required to work at events and functions held outside the normal M-F work week
- Ability to lift 45 lbs. on a regular basis

We are looking to hire and begin training immediately. Please submit your resume and a cover letter detailing what inspires you to join our team here. Compensation is competitive hourly wage DOE + tips + club signup commission.

No phone calls, or drop-ins please.

Please email Resume and Cover letter to margo@cristomvineyards.com