



TASTING ROOM ASSOCIATE POSITION

OVERVIEW

Led by winemaker Brianne Day, Day Wines is a natural wine producer in Oregon's Willamette Valley. Brianne crafts wines that are instinctive, restrained and capture a specific time and place. After two years traveling to over 80 wine regions, Brianne cut her teeth working harvest at Brooks, Scott Paul, Willakenzie Estate, Belle Pente & Grochau Cellars in the Willamette Valley, Domaine Huber Verdereau in Volnay, Burgundy; along with stints in New Zealand, and Argentina. Dedicated to site-driven expressions, Brianne seeks out fruit from farmer-owned biodynamic and organic vineyards and crafts wine using minimalist winemaking methods. Between 2012 and 2017, Day Wines grew from 125 cases annually to 6,000. In 2015, Brianne realized her dream of creating an incubator for emerging winemakers by opening a 14,000-square-foot collective winery and tasting room in Dundee, Oregon. She has made a splash on the natural wine scene with her creative and unorthodox wines, while paying homage to the Old World. Brianne was selected as one of the top 40 tastemakers under 40 by Wine Enthusiast Magazine, was one of the few American winemakers at the seminal RAW Wine Fair in London and New York City, and one of seven domestic producers mentioned in the book Natural Wine.

We are currently seeking a PT Tasting Room Associate who possesses knowledge of the inner-workings of the wine industry, thoughtful and intuitive customer service skills, and a commitment to teamwork and collaboration. We are looking for someone who has a deep desire to play an integral role in a small winery, to align great wine with excellent marketing and superior customer experiences, to thrive within a collaborative space that supports creative problem solving and innovation, and to be give the authentic support to succeed in exceeding guest's expectations while having fun. Additional opportunities may be available for qualified candidates with a strong marketing background. You must be comfortable with a fluctuating workload and realize that at times it will be necessary to work evening and weekend events.

ESSENTIAL FUNCTIONS/DUTIES

- Provide a unique and engaging experience for tasting room guests in order to build brand loyalty, increase wine club membership, sales and mailing list sign-ups.
- Promote the unique viticultural and winemaking practices of the Oregon wine industry through education and hospitality.
- Proven ability to handle financial transactions accurately to include accounting of daily sales, and processing returns and discounts.
- Participate and assist with special hospitality events and represents winery at outside functions as required.
- Assist with social media marketing, development and maintenance of tasting room sales and marketing materials.
- Performs general maintenance of tasting room to include washing and polishing stemware, wiping down counters and tables, stocking supplies and maintaining cleanliness of bathrooms.

JOB REQUIREMENTS:

- Extensive background in customer-oriented service operations.
- Excellent communications skills: maintain positive relations with staff and customers in high-volume, fast-paced operations.
- Consistently demonstrate outstanding customer service skills and proven ability to effectively and appropriately communicate with a diverse client group.
- Strong computer proficiency and data entry experience. Experience in Adobe Design preferred, but not required.
- Must be at least 21 years of age.
- Must obtain OLCC server permit.
- Must be able to lift 40lbs on a regular basis.
- Ability to stand and walk for long periods of time.
- Ability to effectively stock wine, set-up and break down procedures, equipment, etc., and be able to utilize dolly cart and assist in moving heavy objects.
- Must be able to work weekends and flexible schedules.

This is a PT Tasting Room Position (12-15 hours/week). Compensation DOE.

If this sounds like you, please send a note of introduction, along with your resume to jessie@daywines.com.